## Telephone Call to Comprehensive Health of Planned Parenthood in Overland Park, Kansas, April 28, 2009

(Caller interaction with CHPP only)

[Phone rings]

**CHPP** (live female voice): Thank you for calling Planned Parenthood of Kansas and Mid-Missouri. This is Sharon speaking.

Caller: Hi. Um. I'm wondering, do you do abortions?

CHPP: Yes, we do.

Caller: Um, how much, uh, would an abortion be?

**CHPP:** It depends on how far along you are.

Caller: Um, well, I'm not sure.

**CHPP:** You don't know when you had your last menstrual cycle?

**Caller:** Well, it was like March 2, but I'm just not sure if I'm really pregnant.

**CHPP:** Did you take a pregnancy test?

Caller: Um, no.

**CHPP:** Well, that's the first thing I would do. Then give us a call back.

**Caller:** Okay, um, do you offer, like, pregnancy tests at your clinic?

**CHPP:** Yes we do. They're twelve dollars.

Caller: Okay. Um, I'm just – I'd really like to have one, but I don't want my parents to know

about it 'cuz I'm --

**CHPP:** How old are you?

Caller: Yeah.

**CHPP:** How old are you?

Caller: Um, I'm 14.

**CHPP:** So, how are you going to get in here?

**Caller:** Well, I have a boyfriend, and like, he's 23 and he could take me there.

**CHPP:** Do you want to make an appointment today?

Caller: Um. No, um, I'd have to call him, you know, and see when he could go there, but --

**CHPP:** Okay, call and find out what's going on and give us a call back.

**Caller:** Alright, but if he can come, can he just take care of it for me? I mean, like, in place of my parents?

**CHPP:** Um, if you're coming in and getting a pregnancy test, you don't have to tell your parents.

Caller: Okay.

**CHPP:** And you don't have to have an adult with you.

Caller: Okay.

CHPP: You can also purchase those over the counter --

Caller: Hm.

CHPP: -- at any drug store --

Caller: Um-hm.

**CHPP:** And they run right about the same price, maybe even cheaper --

Caller: Okay.

**CHPP:** --and they're just as accurate.

**Caller:** Do you offer birth control?

CHPP: Yes, we do.

Caller: And, uh, you don't need to tell my parents about birth control if I, like, get some from

you?

CHPP: No.

Caller: Okay, and um --

**CHPP:** And – excuse me. [Caller placed on hold]

**Caller:** --I might have to ask my boyfriend about that.

**CHPP:** Okay, I'm back.

Caller: Yeah. About the birth control, um, I'd have to ask my boyfriend to get that for me.

Um, would he be able to pick it up?

**CHPP:** Yes, uh-huh.

Caller: Alright, well, yeah, alright. Thank you so much. And, um, I will just call my boyfriend

and find out when he could, like, take me to your clinic.

CHPP: Okay.

Caller: Thank you so much.

CHPP: Uh-huh. Bye.

Caller: Bye.

[END CALL]